



## RETURN AUTHORIZATION FORM

*At One Love Organics, we make returns easy as 1, 2, 3.*

1. Email [returns@oneloveorganics.com](mailto:returns@oneloveorganics.com) M-F 9:30-5:30 EST (excluding holidays) within 30 days of receipt of your purchase to obtain a **return authorization number**.
2. Complete and print out this return authorization form and send it and the *mostly unused* item(s) to One Love Organics, Attn: Returns, 101 Spaulding Court, Brunswick GA 31525.
3. As soon as we receive the item(s), we will process a refund for your original purchase price (this does not include any discounts or shipping costs) of the items and you will receive notification directly from our credit card processing company that your return has been processed.

Return Authorization #: \_\_\_\_\_

Order/Invoice #: \_\_\_\_\_

Name: \_\_\_\_\_

Items Returned: \_\_\_\_\_

\_\_\_\_\_

Reason for Return: \_\_\_\_\_

Please note: Refunds are only available within the first **30** days of receiving your product(s). No returns will be accepted without a valid **return authorization number**.

Credit will be issued once the merchandise is determined to be in a *mostly unused* state. Return items must arrive in our warehouse no later than 12 business days from the time the RMA was created.

For product integrity and hygiene reasons, we are unable to accept returns of The Cleansing Sponge. All sales are final.

Thank you!

*We suggest making a copy of the completed form for your records.*